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Home Electronic System (HES)
application model -**

**Part 3: Model of an energy management system
for HES**

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FOREWORD

39
40 ISO (the International Organization for Standardization) and the IEC (the International
41 Electrotechnical Commission) form the specialized system for world-wide
42 standardization. National bodies that are members of ISO or IEC participate in the
43 development of International Standards through technical committees established by the
44 respective organization to deal with particular fields of technical activity. ISO and IEC
45 technical committees collaborate in fields of mutual interest. Other international
46 organizations, governmental and non-governmental, in liaison with ISO and IEC, also
47 take part in the work.

48 This Technical Report ISO/IEC TR 15067 was prepared by ISO/IEC JTC 1/SC 25, Interconnection
49 of Information Technology Equipment.

50 Technical Report ISO/IEC TR 15067 currently consists of four parts:

- 51 Part 1: Application services and protocol
- 52 Part 2: Lighting model for HES
- 53 Part 3: Model of an energy management system for HES (this document)
- 54 Part 4: Model of a security system for HES

55

INTRODUCTION

56 This model of an energy management for residences extends the set of HES (Home Electronic
57 System) application models. WG 1 has already developed and SC 25 has accepted models for
58 lighting and security. These models are intended to facilitate validation of the language being
59 specified for HES in ISO/IEC 15067-1.

60 WG 1 has developed these models to foster interoperability among products from competing or
61 complementary manufacturers. Product interoperability is essential when using home control
62 standards, such as HES. This document defines a typical security system and describes the
63 communications services needed. A high-level model for an energy management system using
64 HES is presented.

65 WG 1 would appreciate comments by developers of energy management systems regarding
66 possible enhancements to this model.

67 **1. Scope**

68 The model presented here for energy management is intended to be generic and representative
69 of a wide range of situations. It is difficult for one model to be completely comprehensive.
70 Therefore, it is possible that other models or operating modes may be appropriate in some
71 instances.

72 This model for energy management accommodates a range of load control strategies. Examples
73 of implementations that could be described with this model include:

- 74 – The CELECT Intelligent Load Management System in the United Kingdom. The utility
75 transmits electricity cost data and forecasted outdoor air temperatures to residential heater
76 controllers.
- 77 – The “bleu, blanc, rouge” technique used by Electricité de France to announce price tiers one
78 day in advance. The tier signal is displayed using a blue, white, or red light to alert the
79 customer.
- 80 – Real-time pricing experiments by Consolidated Edison of New York and by Pacific Gas and
81 Electric, both in the United States.

82 **2. References**

83 ISO/IEC 15067-1: Information technology - HES Application Model – Application Services and
84 Protocol, (Project 25.01.04.02-01).

85 **3. Terms, definitions and abbreviations**

86 **3.1 Terms and definitions**

87 **3.2 Abbreviations**

88 DSM: Demand-Side Management

89 EPRI: Electric Power Research Institute (Palo Alto, California, U.S.A.)

90 **4. The Evolution of energy management**

91 Electricity consumption patterns have high peaks. During weather extremes of heat and cold the
92 demand for electricity rises sharply. In the United States the average rate of power generation is
93 only about 46% of the peak generation that occurs during these situations. Ideally, the utilities
94 would like to maintain the supply of electricity sufficient to meet any demand. This has been
95 achieved in some regions of developed countries. However, this is becoming less practical
96 because of public pressure and government rules. Therefore, utilities have developed many
97 methods of Demand-Side Management (DSM) for influencing the demand to match the available
98 supply.

99 DSM tools enable utilities to modify the cumulative demand for energy, known as the load shape
100 when plotted over a one-day interval. Utilities have developed a variety of DSM programs to
101 manipulate the load shape. Different programs have different load shape goals, with the majority
102 intended for peak clipping.

103 DSM programs initially focused on providing incentives for using electricity more efficiently.
104 Customer cooperation may be obtained by offering a financial incentive, such as an up-front
105 rebate, a loan guarantee, a lower rate for electricity, or free energy efficient planning and
106 evaluation services. Some programs offer rebates for switching from tungsten to fluorescent
107 lights, for adding building insulation, and for purchasing energy efficient appliances.

108 Utilities have developed more deterministic methods for influencing the demand through load
109 control. The more innovative methods of load control depend on market forces for exerting
110 control by varying the price of electricity. In the United States, almost 20 million customers out of
111 a total of 130 million participate in some DSM program. About 30% of these programs are load
112 control.

113 **5. Load control**

114 **5.1 Responding to pricing**

115 In North America electricity traditionally has been sold at a flat rate or a volume-sensitive rate.
116 New pricing schemes are adding time as a factor. Time-of-use rates vary the price according to
117 the time of day. Typically, on-peak and off-peak rates are announced. The hours for each rate
118 are fixed for each day, or at least for work days, similar to telephone rates. Rates that change
119 dynamically with one-day or even no advance notice constitute real-time pricing.

120 Most load control programs by utilities have been limited to local control and direct control.
121 However, the most innovative load control uses a combination called distributed control. These
122 varieties of DSM help users respond effectively to utility price variations.

123 **5.2 Local control**

124 The utility publishes an electricity tariff that has between two and four different rates depending
125 on the time of day. Customers with time-of-use pricing for electricity are encouraged to operate
126 heavy power consuming appliances at off peak pricing times. In order to maximize the savings,
127 the customer must know the rates, know the power requirements of the appliance, and know the
128 cost of operating the appliance. Then the customer can decide if it is convenient to defer the
129 operation or spend the money during the peak cost time.

130 A few utilities have instituted a tariff that discourages a peak load. The consumer pays a special
131 charge called a demand charge if the total electricity consumed during a short interval (typically
132 15 or 30 minutes) exceeds a preset limit.

133 Control equipment in the house can assist in determining when to operate some appliances. For
134 example, a programmable thermostat could lower the temperature setting for a furnace during a
135 period of higher priced electricity. If the consumer is subject to demand charges, special
136 equipment could measure the power drawn, and cut off selected appliances, such as an air
137 conditioner, as the demand limit is approached.

138 **5.3 Direct control**

139 Whereas local control depends entirely on voluntary cooperation by customers, direct control
140 forces a shift in the customer demand for electricity. When direct control is activated at times of
141 peak consumption, the utility interrupts the operation of appliances, such as the water heater and
142 air conditioner. This requires prior arrangements with customers for permission and equipment
143 installation. Many customers in the U.S. are offered rebates of up to \$10 a month for
144 participating in direct load control. More than 90% of load control programs in the U.S. are based
145 on direct control.

146 The utility operates these switches by remote control. They may use signals sent over the power
147 line, over a cable television channel, over the telephone line, or via radio waves. A typical
148 pattern of control would occur during the peak usage on a very hot afternoon:

- 149 – The air conditioner is cycled off periodically for 15 minutes, then 15 minutes on. Half of the
150 customers are on while the other half is off.
- 151 – The water heater is cycled off for two hours, then on for two hours.

152 **5.4 Distributed control**

153 Distributed control is a relatively new method of load control. It is a combination of local and
154 direct control with much increased flexibility. The utility has the opportunity to change prices at
155 will by following the wholesale market price of electricity to reflect actual utility costs.

156 Distributed control has the potential to satisfy both the utility and the consumer:

157 – The utility can price power to reflect the costs and the supply. Changes can occur quickly, as
158 needed.

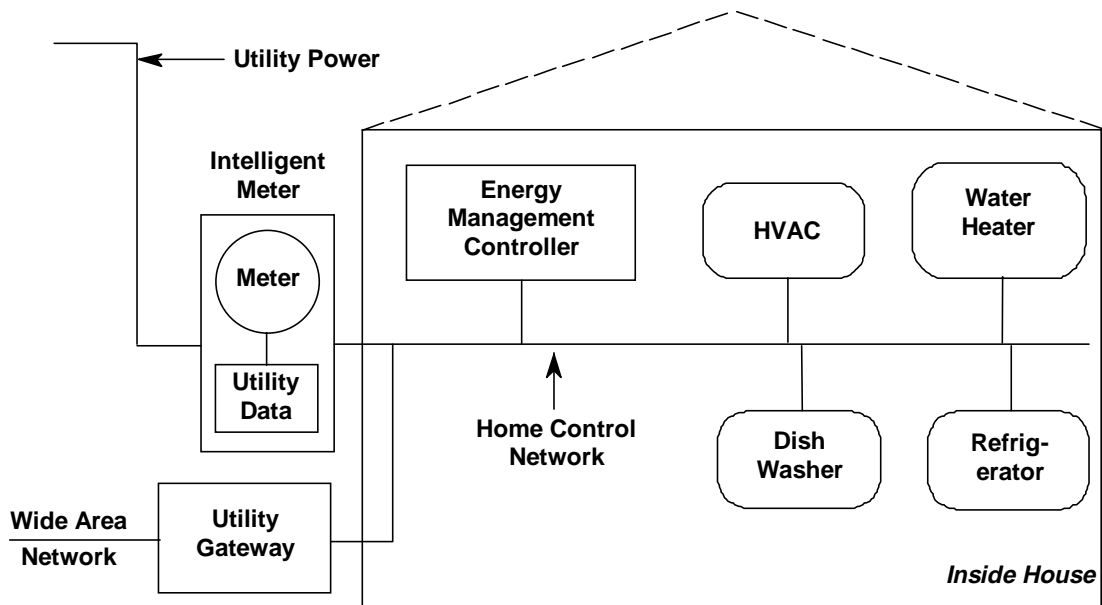
159 – The customer makes the fundamental choice of comfort and convenience of operating certain
160 electric appliances versus the cost of the electricity.

161 It should be noted that some countries do not presently permit residential users to be offered fully
162 flexible real-time pricing. Utilities may be permitted tariffs with two or more price tiers to reflect
163 their costs of energy generation and distribution. As these innovative pricing schemes lower the
164 peak demand, utility costs are reduced.

165 Some utilities are capable of accurately forecasting the cost of energy in the near future, typically
166 24 hours in advance, and supplying this information to the residential consumer. Forecasted
167 pricing enables the consumer, or an intelligent energy management system, to “draw forward” on
168 consumption in anticipation of peak pricing. This may involve comparatively simple measures
169 such as ensuring that heat storage devices, water heaters, and similar are fully charged when the
170 peak price period starts. The supply of such forecast pricing enables peaks in demand to be
171 smoothed both forward and backward in time, thereby reducing the impact of such measures on
172 consumer comfort and convenience.

173 There are two important problems for effective use of the changing cost of power. First, the price
174 data must be delivered to the customer in a timely fashion. Second, the customer must interpret
175 the data and apply it to appliance operation. Since most customers do not understand electricity
176 measures, such as kilowatthours, they are not likely to use this data correctly. Here is where
177 home control technology can benefit the consumer and the utility.

178 Figure 1 shows a possible distributed load control residential implementation. Electricity price
179 data are sent to all houses in real-time over a wide area network, such as radio, telephone, or
180 cable television. An energy management controller in the house receives the electricity rate
181 information via a home control communications network. The controller combines this information
182 with stored data about appliance power requirements and customer information. In some
183 implementations, the customer might enter preferences for appliance operation and budget
184 limitations for electricity expenditures. After processing this information, the controller issues
185 signals that are distributed over a home control network in the house to the relevant appliances.



186

187

Figure 1 – A Distributed load control example

188 The energy management controller may not necessarily be a separate component. It could be
189 combined with a security controller, an ISDN telephone decoder, or a cable television
190 converter/decoder, or the functionality could be distributed among other components. Also,
191 intelligent appliances may contain much or all of the functionality of an energy management
192 controller. The location of energy management functions among a dedicated controller and
193 appliances depends on the future market for appliances designed for integration with distributed
194 control.

195 **6. Value-added services**

196 Communications between utilities and customers has been used on a very limited scale to
197 implement load control for effective DSM. Typically, one-way communications is employed for
198 switching customer loads. Utilities are now considering additional services that can be delivered
199 using upgraded versions of these communications facilities. The objective is to retain customers
200 with innovative services and to generate additional revenue with offerings ancillary to power.
201 Collectively, these are known as value-added services. Some governments have mandated that
202 utilities, which traditionally were granted monopolies, start planning for competition. Therefore,
203 utilities are seeking value-added services to make their products more attractive to customers.

204 Potential value-added services for electric utilities beyond load control are listed. The services
205 preceded by a check-mark (✓) may be sold for additional revenue beyond the usual energy
206 charges.

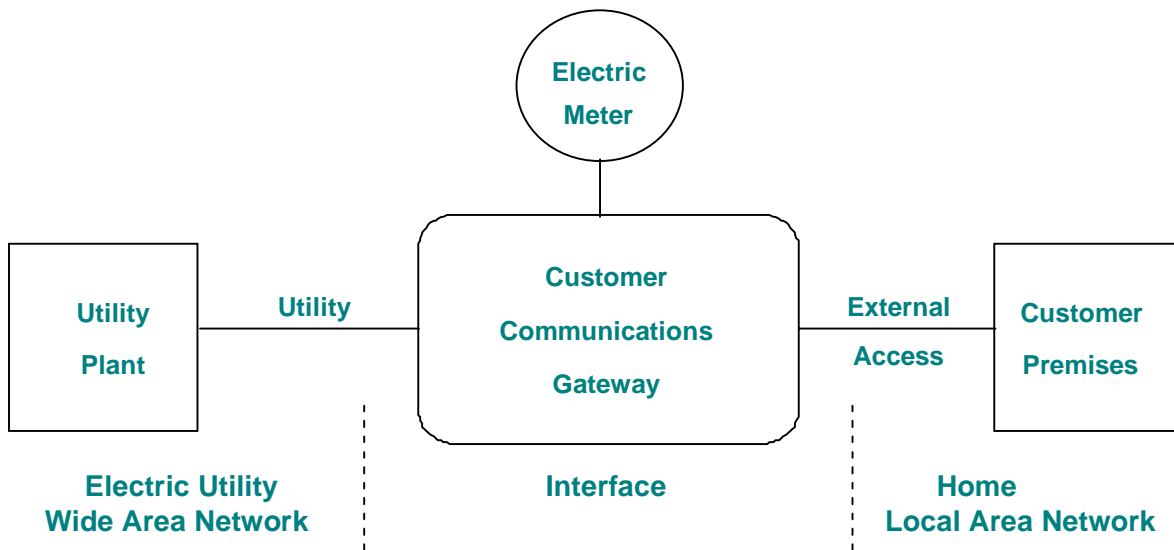
- 207 – Automatic meter reading
- 208 – ✓ Offer bills with details about consumption by major appliances
- 209 – Monitor power delivery
- 210 – ✓ Monitor power quality
- 211 – ✓ Offer load profiles
- 212 – Control customer access when customers move or don't pay bills
- 213 – Stagger power restoration in a neighborhood after a power failure
- 214 – Detect tampering
- 215 – ✓ Diagnose appliances problems and notify the customer
- 216 – ✓ Offer information and telemetry services

217 **7. The utility gateway**

218 Utilities use a variety of communications protocols for wide area network communications. These
 219 communications protocols are often different from the protocols used for home control.
 220 Communications gateways are required to link utility networks to home control networks when the
 221 protocols differ.

222 There is a multi-million dollar effort among some U.S. utilities to unify utility communications with
 223 a limited set of international standards. This project is the Utility Communications Architecture,
 224 sponsored by the Electric Power Research Institute¹ (EPRI). This new protocol and existing
 225 utility protocols are different from home control protocols. Therefore, a communications gateway
 226 will be needed to link utility networks with home control networks for load control and value-
 227 added services data.

228 Utilities have many options for implementing and locating the customer gateway. EPRI has
 229 defined the Customer Communications Gateway for linking utility signals to customer equipment.
 230 This gateway is located near the electric meter at each house or building. As shown in Figure 2,
 231 it links the utility wide area network with a local area network in the house. It is designed to
 232 accommodate a variety of home control networks. Also, it provides a communications port for an
 233 electric meter. In some gateway designs the meter is accessible from both the utility and home
 234 networks.



235

236

Figure 2 – EPRI Customer communications gateway

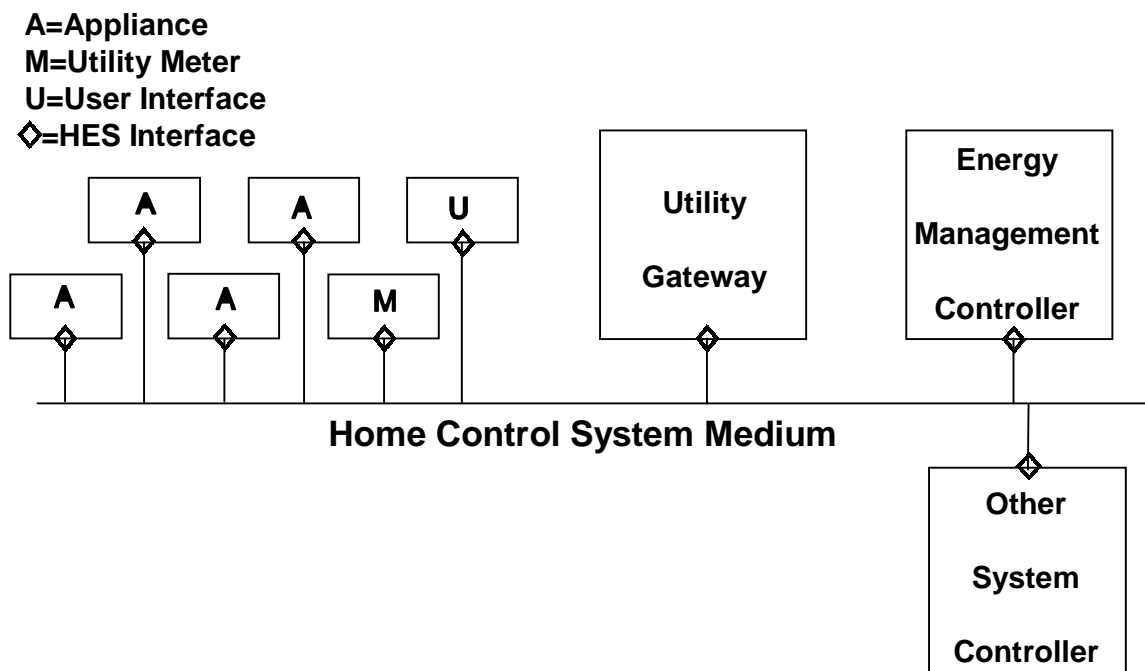
237 The gateway is responsible for converting the electrical signal from the wide area network format
 238 to that of the local area network. There may be differences in communications media,
 239 connectors, electrical waveforms, and timing. Data rate disparities on the two networks may
 240 require buffering and flow control in the gateway to avoid losing data. Also, the formats for
 241 commands and data are likely to be different and require translation.

¹ Many investor-owned utilities support EPRI (Palo Alto, California). EPRI uses member utility funds to sponsor research projects. Utilities outside the United States may join EPRI as foreign affiliates.

242 **8. The HES energy management model**

243 **8.1 Logical and physical models**

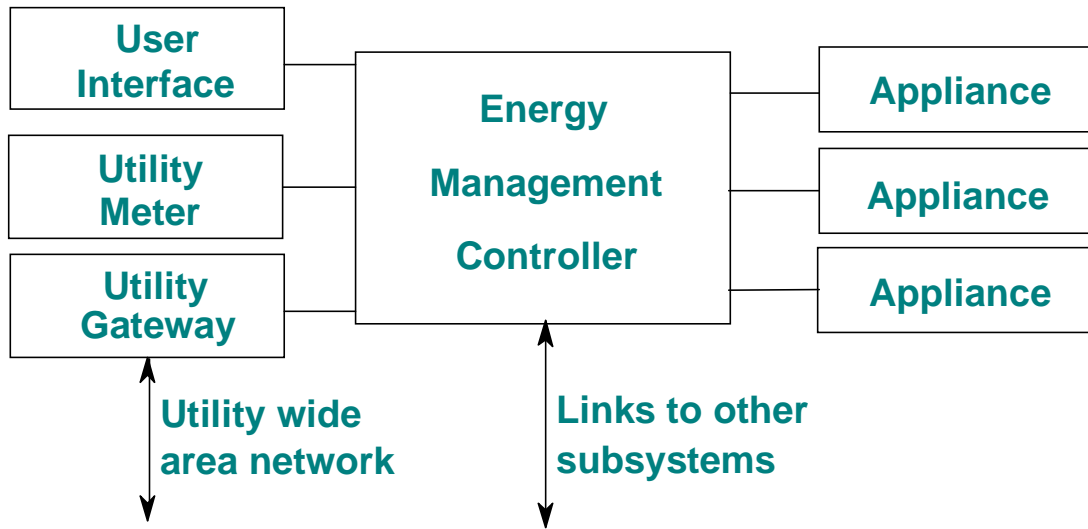
244 The physical elements of the HES energy management model are shown in Figure 3. The
 245 components have been described in the previous sections of this document. The logical
 246 relationship among these components is illustrated in Figure 4. To accommodate prevalent
 247 practices of direct control, a logical model with minimal functionality is proposed in Figure 5. In
 248 this case, the energy management controller has been eliminated because the utility controls the
 249 appliances by a direct signal. A user interface is included because some implementations allow
 250 the user to over-ride a direct load control signal. A cost penalty is usually assessed for over-
 251 rides.



252

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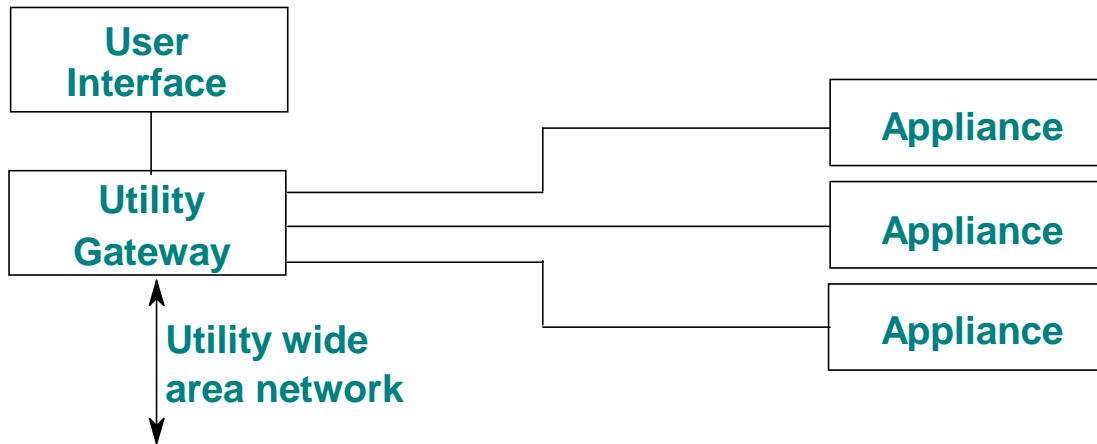
Figure 3 – Physical HES energy management model



254

255

Figure 4 – Logical model for HES energy management



256

257

Figure 5 – Logical model of minimal HES energy management

258 Energy management is one of many subsystems possible in a home control network. As shown
259 in Figure 4 the energy management controller may be linked to other home control systems or to
260 a home control coordinator. The coordinator might be responsible for providing common
261 scheduling and subsystem interaction. This coordination function may be distributed among the
262 system controllers through sophisticated software, thereby eliminating the coordinating controller.

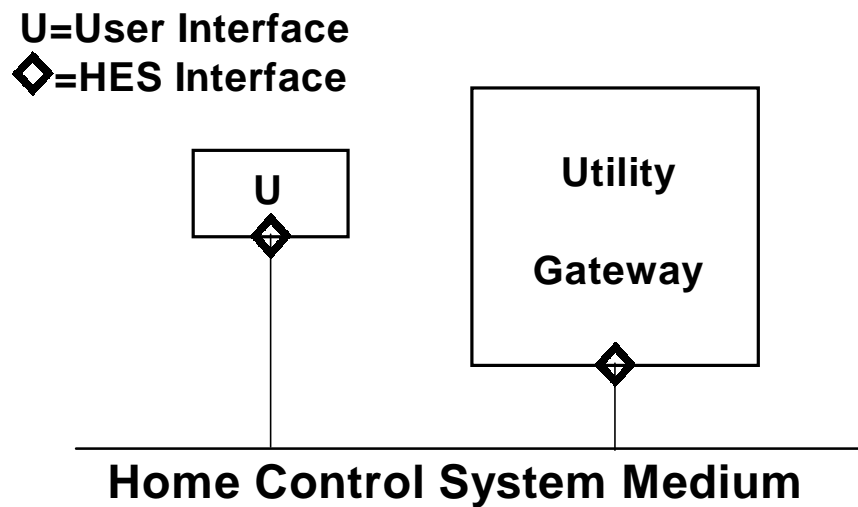
263 **8.2 Energy management use cases**

264 **8.2.1 Structure of use cases**

265 This section presents examples of energy management applications. Each application is
266 explained in words and illustrated with physical and logical models. These models are based on
267 the components of the HES Energy Management Model. In the following cases, reference is
268 made to power and kW. With a change of terminology, these cases can apply to other utilities,
269 such as gas, water, fuel oil, or heat flow (for district or central heating).

270 **8.2.2 Case 1: Local control**

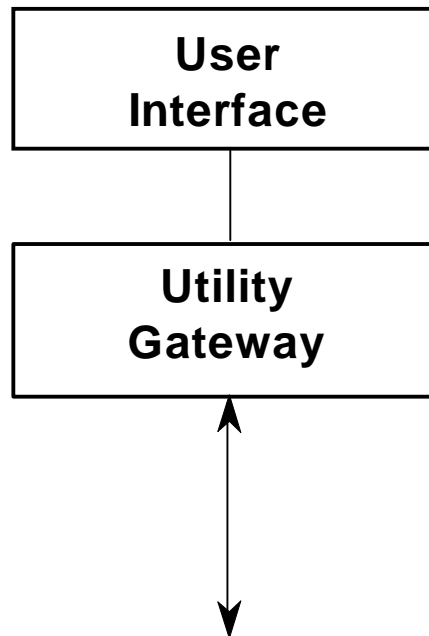
271 (Illustrated in Figures 6 and 7)



272

273

Figure 6 – Case 1 — Physical model



274

275

Figure 7 – Case 1 — Logical model

276 Most local control schemes currently involve no communications to the customer. Typically, a
277 static two tier rate is announced by the utility to customers. In more sophisticated local control
278 the utility may establish:

279 – Peak and off peak rates that change with appropriate notice.

280 – The times for peak and off-peak rates.

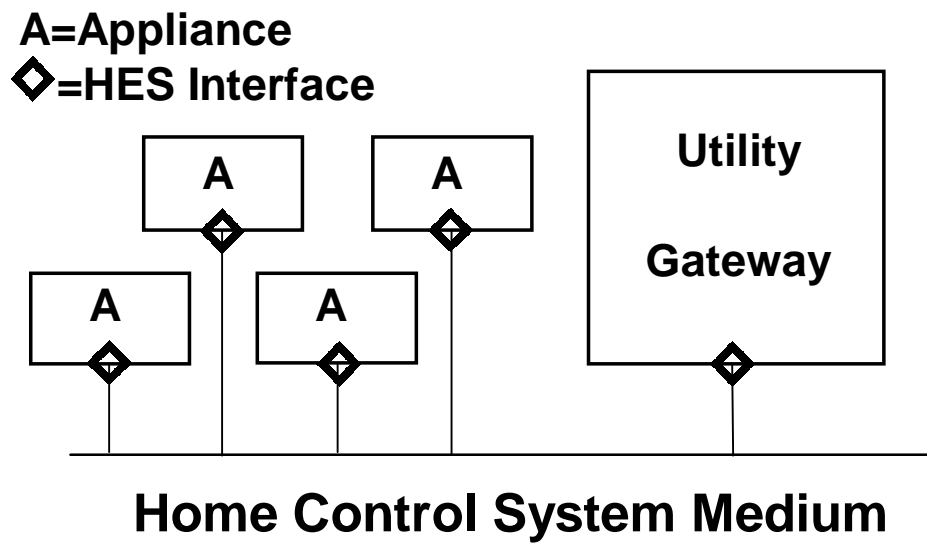
281 – Multiple rate levels, such as time periods for low rates, medium rates, high rates, and
282 emergency rates. The latter rate may be unusually high to indicate an emergency condition.

283 NOTE: As the number of pricing tiers grows and the time of transition becomes variable, local
284 control becomes similar to distributed control.

285 In all of these variations of local control, the possible communications between the utility and the
286 customer consists of an indication of which price level is in effect. Therefore, signals flow from
287 the utility via the gateway to a user interface. The user interface may consist of indicator lamps
288 on a special unit with markings to indicate whether peak or off-peak or any intermediate rates are
289 in effect.

290 **8.2.3 Case 2: Direct control**

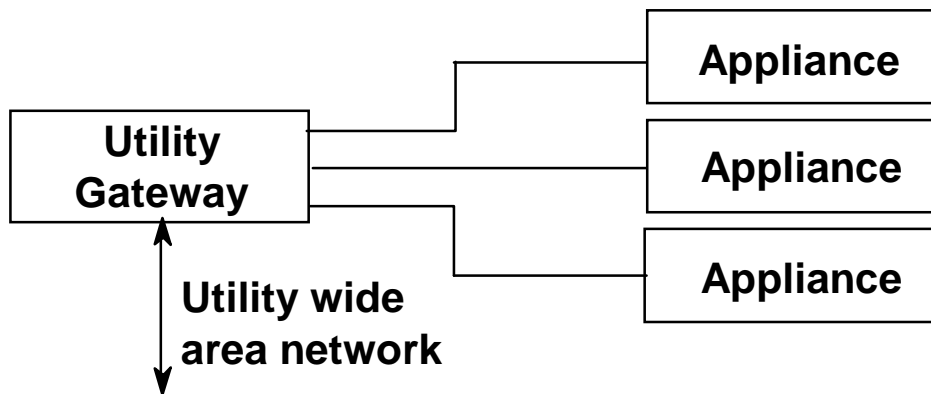
291 (Illustrated in Figures 8 and 9)



292

293

Figure 8 – Case 2 — Physical model



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295

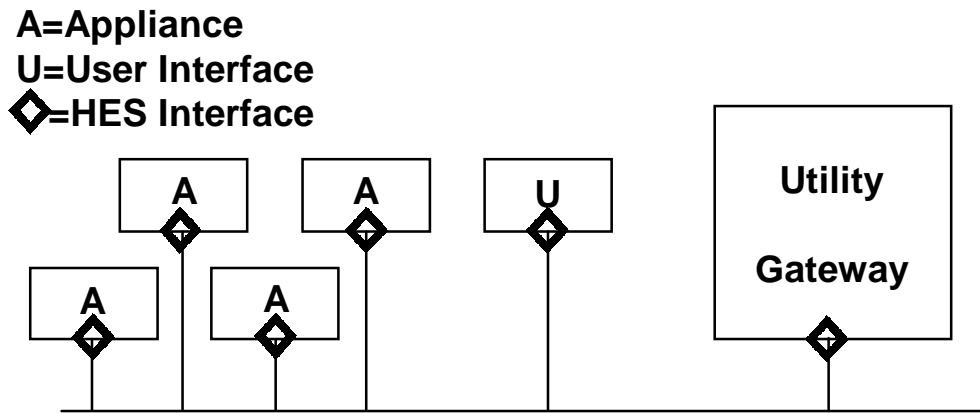
Figure 9 – Case 2 — Logical model

296 The utility enables or disables the operation of specific appliances. These case is representative
 297 of present direct load control. Most present direct control consists of one-way communications
 298 from the utility to the customer appliances. The utility does not know if the control signal actually
 299 reached the appliance or if the appliance was operating.

300 The utility messages are usually limited to specifying which appliance is to be turn-off or to be
 301 restored to operating status.

302 8.2.4 Case 3: Direct control with supervision

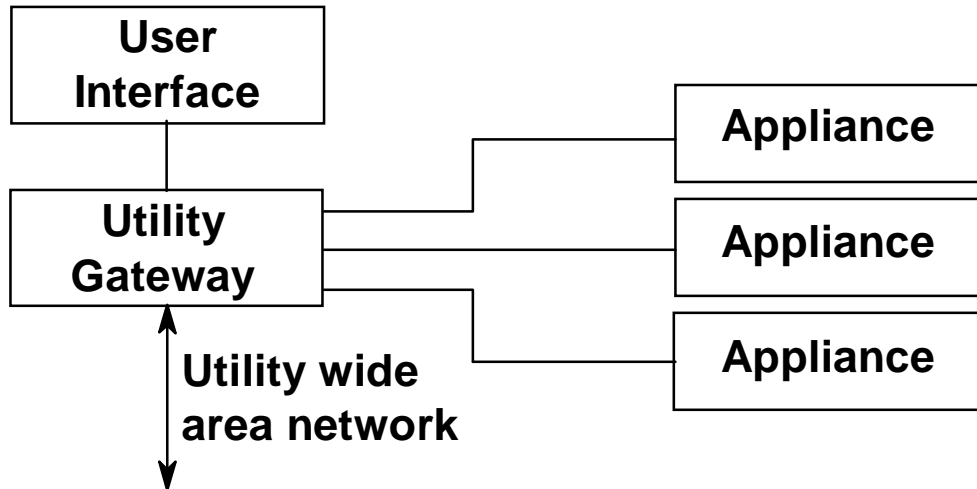
303 (Illustrated in Figures 10 and 11)



304

305

Figure 10 – Case 3 — Physical model



306

307

Figure 11 – Case 3 — Logical model

308 Case 3 accommodates more advanced direct control with two-way communications. This case
 309 allows the utility to verify that specific appliances are responding to control. Also, the utility can
 310 determine the effectiveness of load shedding and, therefore, can detect “free-riders.” These are
 311 customers where the controlled load never attempts to use energy during the controlled time
 312 period. Typically, these customers are not home and the appliances are not operating during the
 313 controlled period.

314 Case 3 also allows the utility to institute control over the demand for power by setting a limit on
 315 kW during a specified interval. The following expanded set of messages supports Case 3.

316 **8.2.4.1 Utility messages**

- 317 – Which appliance will be controlled (turned-off) and for how long.
- 318 – For appliances that have multiple levels of power consumption, such as a heater, the utility
 319 may indicate the maximum level of operation allowed instead of sending a turn-off signal.
 320 This may consists of a specified reduction in the kW demand of the appliance.

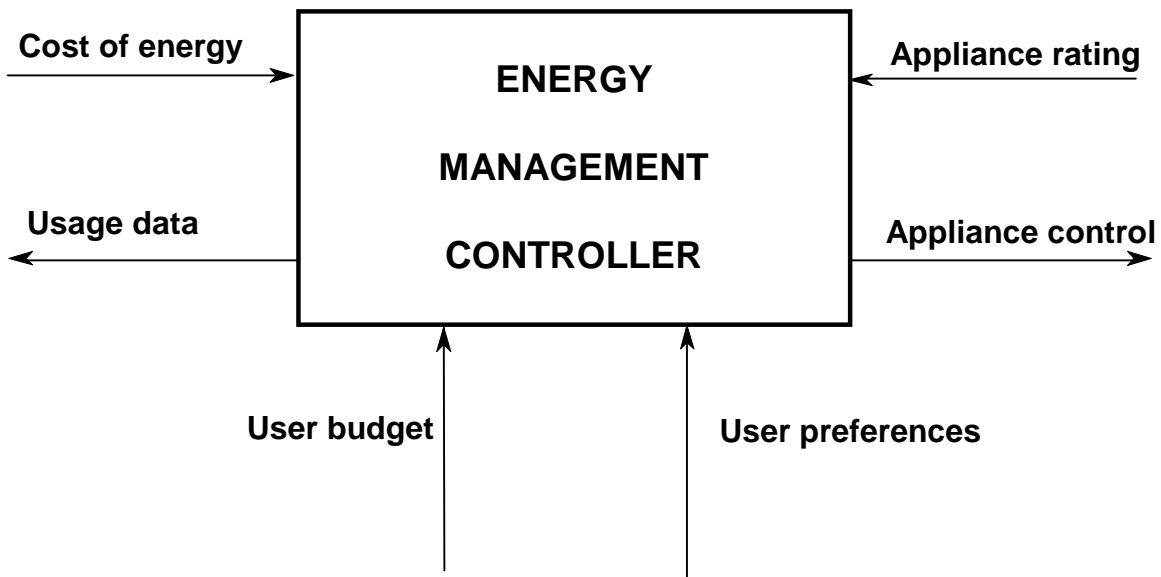
- 321 – When a specific appliance will be controlled and for how long.
- 322 – How often an appliance is likely to be controlled. Alternatively, the customer may be told
323 when the next control time is likely after the present one being announced.
- 324 – The priority level of the control. This may indicate whether the customer has the option of
325 over-riding the control.
- 326 – The approximate cost consequence if the customer over-rides the control. The customer is
327 not expected to have an energy management controller. Appliance interaction is conducted
328 by the utility via a sophisticated gateway. This gateway also controls any display device
329 involved in direct load control.

330 **8.2.4.2 Customer messages**

- 331 – Static information about the controlled device: name and type of device, location of device,
332 name of customer, typical power consumption, maximum power demand in an interval
333 (typically 15 minutes, or must be specified), amount of power that can be shed by load
334 control, maximum duty cycle (to indicate how often the device can be safely controlled)
- 335 – Historical information about the controlled device: Date and time the last control command
336 was received and whether it was accepted (whether the customer allowed the device to be
337 controlled), number of control commands and acceptances during a specified period, amount
338 of load shed during the most recently accepted control command, average load shed during a
339 specified period, reduction in power demand during a specified period.
- 340 – Device operating status: On, off, operating level (if appropriate), out-of-service, under direct
341 load control.
- 342 – Customer acceptance or rejection of utility plans to control a specific appliance. A reason for
343 rejecting direct load control may be provided: customer choice, life-safety device, device out
344 of service, etc.

345 **8.2.5 Case 4: Distributed control**

346 The logical and physical arrangements contain all the elements in the generalized diagrams,
347 Figures 3 and 4. An energy management controller accesses real-time pricing data. This
348 controller disables selected appliances to meet user's programmed goals of budget versus
349 convenience. Figure 12 illustrates the signal flows into and out of the energy management
350 controller. The utility pricing data may be provided in real-time indicating an immediate rate
351 change. In a more realistic scenario, the utility broadcasts the rates one day in advance. These
352 rates may change hour-by-hour.



353

354

Figure 12 – Energy management controller parameters

355 The energy management controller receives the electricity rate information from the utility
 356 gateway via a home automation communications network. The controller combines this
 357 information with stored data about appliance power requirements and customer information. The
 358 customer can enter preferences for appliance operation and budget limitations for electricity
 359 expenditures. For example, the customer may indicate a preference for hot water in the morning
 360 (for bathing) and heat in the early evening. Also, the customer might attempt to set a limit of
 361 monthly expenditures for energy. The energy management controller uses these inputs to allow
 362 or disallow appliance operation.

363 The software in the energy management controller determines which appliances to operate and
 364 when. Such software may be complex to balance economy with the user's desires for comfort
 365 and convenience. Elements of artificial intelligence are frequently required for effective
 366 operation.

367 The consumer benefits by attaining maximum convenience for appliance operation while
 368 controlling electricity costs. The consumer does not need to know details about time-of-use or
 369 demand-based electric rates. The customer can over-ride the energy management controller and
 370 be informed of the cost impact. Thus, the consumer is insulated from technical issues while
 371 making simple economic decisions.

372 **8.2.6 Case 5: Advanced distributed control**

373 The logical and physical arrangements contain all the elements in the generalized diagrams,
 374 Figures 3 and 4. Case 5 extends Case 4 with the additional ability of the energy management
 375 controller to monitor appliance operation and restrict the operating modes of selected appliances.
 376 Thus, the control signals to appliances are extended from on and off to operating mode or
 377 demand level (as appropriate for the appliance). Also, messages may flow from the appliance to
 378 the energy management controller.

379 The signals between the energy management controller and the appliance are similar to those
 380 defined for Case 3, Direct control with Supervision. The fundamental difference is that all
 381 decisions about appliance control are made locally based on real-time price data. The energy
 382 management controller can calculate the cost consequences of appliance operation.

383 Appliances may include indicators and controls for energy management. For example, the
384 energy management controller may determine that an appliance should not be operated. If the
385 user attempts to run that appliance, a lamp on the appliance may indicate that operation is
386 deferred by the energy management controller. Furthermore, the user may be allowed to over-
387 ride this decision by pressing a special key on the appliance. A display on the appliance or on a
388 near-by home automation control panel may tell the user the cost consequences of over-riding
389 the energy management controller. The user is now making an informed decision on spending
390 money for energy.

391 The same set of messages between the energy management controller and appliances is
392 required as defined in Case 3. The following additional messages are needed:

393 – From the energy management controller:

- 394 • Data about the cost of operating the appliance in the operating mode requested by the
395 user.
- 396 • Data suggesting operating modes and costs that will save money.
- 397 • A request to reduce average kW consumption by a stated percentage. Note that this
398 command is intended for appliances with intelligent controls. Most appliances will not be
399 able to respond to such a request. Most will be able either to operate normally or stop
400 operating completely. Others may be able to operate in specified modes, as directed by
401 the energy management controller.

402 – From appliances connected to the energy management controller:

- 403 • Confirmation of the mode of operation set by the user.
- 404 • Manual operation of the appliance by the user.
- 405 • User request to over-ride control of the energy management controller.
- 406 • Power being consumed by the appliance. This information may be compiled for bill
407 desegregation: a bill that shows how much power each major load is consuming. Also, the
408 utility may request this data be uploaded for a load survey.

409 **8.3 Case 6: Distributed control for intelligent appliances**

410 The logical and physical arrangements contain all the elements in the generalized diagrams,
411 Figures 3 and 4. Additional energy services are possible with intelligent appliances. For
412 example:

413 – Automatic adaptation to real-time pricing

414 Some appliances might eventually be able to adapt energy consumption according to the price
415 of electricity directly. This means that part of the algorithm planned for the energy
416 management controller might be built into future appliances. The messages between the
417 energy management controller and the appliance convey the current price and the anticipated
418 duration of this price level.

419 Intelligent appliance control has been implemented in the CELECT Intelligent Load
420 Management System in the United Kingdom. The utility transmits electricity cost data and
421 forecasted outdoor air temperatures to residential heater controllers that adjust the heater
422 setting.

423 – Emergency load control

424 The utility issues an emergency notice that supplies are limited and a specific level of power
425 consumption must not be exceeded. The energy management controller could calculate the

426 demands of all operating appliances to achieve this limitation. Zeltron has proposed² a
 427 scheme for interleaving operating cycles among major appliances to limit the demand peak.

428 An intelligent appliance might be able to control demand to a desired level automatically. The
 429 command sent to such an appliance would simply indicate the maximum energy consumption
 430 for a specified period of time.

431 The utility commands to the energy management controller specify the maximum power
 432 availability and the time allowed to shed loads. The energy management controller must
 433 confirm acceptance of the power reduction within the specified time or the customer may be
 434 disconnected from the grid.

435 – Power consumption

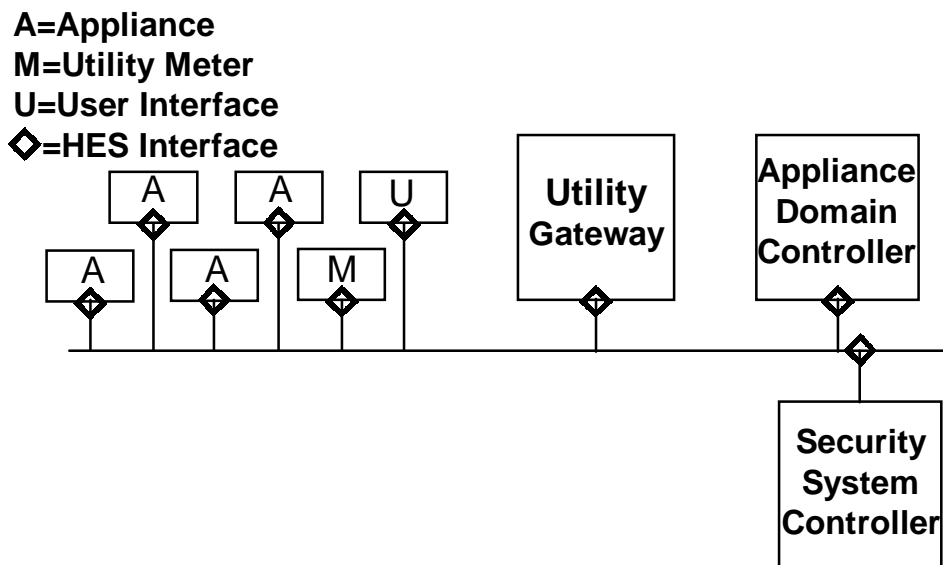
436 Some utilities gather power consumption statistics from major appliances for load planning
 437 purposes. Others offer these data to customers in a scheme called “bill disaggregation.” This
 438 shows the customer consumption by major appliance to explain the bill and encourage
 439 conservation. Such appliances must be out-fitted with power meters. Current meters may be
 440 adequate if the appliances are primarily resistive loads.

441 Commands to support power consumption consist of polling the appliances by the energy
 442 management controller. Each appliance returns the energy consumed since the last poll.
 443 Ancillary commands to initialize or reset power measurement in the appliance may be
 444 provided. The energy management controller may also communicate with the electric meter
 445 to gather whole-house consumption data.

446 The utility may communicate with the energy management controller to request power
 447 recording and to upload data accumulated by the energy management controller. The
 448 controller would be responsible for gathering and averaging the data and producing a
 449 summary report.

450 **8.3.1 Case 7: Utility telemetry services**

451 (Illustrated in Figures 13 and 14)

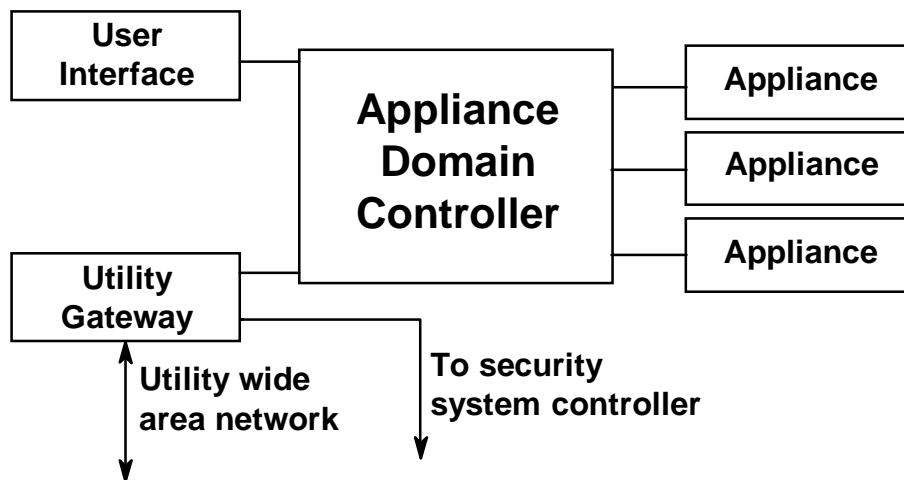


452

453

Figure 13 – Case 7 — Physical model

² Proposed by Zeltron at the 1993 Annual Symposium of the European Home Systems Association.



454

455

Figure 14 – Case 7 — Logical model

456 This case accommodates a variety of new value-added services being considered by some
 457 utilities. It is not possible to anticipate all messages necessary to support services to be defined.
 458 Nevertheless, the pathways for such messages will likely be between a utility gateway and one or
 459 more local Application Domain Controllers³, similar to the energy management controller. The
 460 local controllers, shown in Figures 13 and 14 as an Appliance Domain Controller and a Security
 461 Controller, exchange messages with specific appliances or subsystems to be controlled. Please
 462 note that an explicit controller may not be present. In that case, control functions are distributed
 463 among the network components comprising a Fully Distributed System.⁴

464 An example of a utility telemetry service is appliance monitoring and diagnosis. A customer
 465 would subscribe to this service where the utility periodically tests the operation of a specific
 466 appliance. The utility initiates a built-in test sequence in the appliance and reads the result. Any
 467 problem requiring customer notification is presented on a local user interface.

468 Message sets to accommodate remote appliance diagnosis contain the test sequence
 469 identification code. The appliance responds with the result code of the test procedure. Future
 470 appliances might allow the utility to down-load special test sequences into the appliance or into
 471 the energy management controller. In the latter case, the controller is acting as a test instrument
 472 for the appliance.

473 An important factor to consider as value-added services, including remote testing, are designed is
 474 the quantity of data to be communicated between the utility and the customer. The control
 475 channel planned for HES is not intended for large volumes of data. An information channel,
 476 defined in the HES architecture, needs to be allocated for this purpose.

³ Application Domain – A logically related group of components that provide the functions of an application in a home or building. Typical components include sensors, actuators, user-interface devices, and controllers. Examples of Application Domains are lighting, security, energy management, and HVAC (heating, ventilating, and air-conditioning).

Application Domain Controller - A controller responsible for managing the operation of an Application Domain. An Application Domain Controller may be a physical device, or the application control functions may be distributed in related devices such as a sensors, actuators, and appliances.

⁴ Fully Distributed System – A system comprising multiple Application Domains where the functionality of Application Domain management is distributed over related devices. In such a system the presence of Application Domain Controllers as physical devices is optional.

477 **8.4 HES messages for energy management**

478 **8.4.1 HES messages overview**

479 The following messages are proposed for commands, status reports, or data to be exchanged
480 among the logical components in the HES energy management system model. This message set
481 does not imply that all energy management components can or must support the features of each
482 message. Messages will be chosen to support a specific implementation. These messages
483 represent a variety of functionality, not necessarily implemented in any one system.

484 These messages will be cast into HES syntax after the Working Party agrees on the energy
485 management model and the message contents. This message set will be used as a basis for
486 determining the suitability of the primitives in the document entitled HES Application Model and
487 Services or changes necessary to this document.

488 **8.4.2 HES message list**

489 Each message may be sent to a single device, to all devices (broadcast), or to a predefined
490 group of devices.

491 **8.4.2.1 Gateway ↔ user interface**

492 The user interface may consist of lamps indicating predefined price levels for energy.
493 Alternatively, the user interface may display character data or graphical images sent by the utility
494 via the gateway. An expanded character display would accommodate data about changes in the
495 price tiers and applicable times.

496 – ON/OFF messages

497 Turn on the addressed indicator lamp in the user interface.

498 Turn off the addressed indicator lamp in the user interface.

499 – Messages about rate tiers, or unusual conditions

500 A string of characters to be displayed on a suitable user interface. A string length of about 40
501 characters should be sufficient. For multiple line displays, multiple messages may be sent.
502 Future displays might support graphical (or icon) display, requiring appropriate coded
503 messages in place of plain text.

504 – Cost of over-ride

505 This may be implemented using the method above for message display. The intent is to
506 inform consumers of cost of over-riding a direct load control signal.

507 **8.4.2.2 Gateway ↔ appliances**

508 – ON/OFF messages

509 Turn off the addressed appliance for a specified duration.

510 Turn on the addressed appliance.

511 (This message is sent either to the appliance or to a power module that controls the flow of
512 power into the appliance. The specified duration parameter is optional.)

513 – Level of consumption

514 Limit the addressed appliance operation to a specified maximum kW for a specific duration.

515 Remove any kW restriction from the addressed appliance.

- 516 – Time of restriction
- 517 Notify the addressed appliance of the start time a specified restriction and the anticipated
- 518 duration.
- 519 Notify the addressed appliance how often a specified restriction will be instituted.
- 520 Notify the addressed appliance about the start time of a specified restriction after the present
- 521 restriction ends.
- 522 – Priority of restriction
- 523 Assign a priority level to the addressed appliance for future on/off or restriction messages.
- 524 (It is assumed there is prior agreement on the number and meaning of priority levels.)
- 525 – Appliance report
- 526 Request specified report from addressed appliance.
- 527 Provide requested report from addressed appliance to the gateway.
- 528 Specified reports include: static information, historical information, device operating status,
- 529 customer acceptance or rejection of load control and the reason, if available. The contents of
- 530 these reports are described in Case 3 above. The format of the reports consists of
- 531 parameters identified by field position or by keyword.

532 **8.4.2.3 Gateway ↔ energy management controller**

533 The following commands involve the exchange of data in character format.

- 534 – Rate data update
- 535 The Energy Management Controller queries the Gateway for the availability of new rate data.
- 536 The Gateway responds with the time and date of the last rate update.
- 537 – Rate data
- 538 The Energy Management Controller queries the Gateway for a down-load of rate data.
- 539 The Gateway down-loads the rate data. The format of the data is to be defined. It may follow
- 540 the format used for wide area communications between the utility and the gateway⁵.

541 **8.4.2.4 Energy management controller ↔ appliances**

- 542 – Appliance capabilities
- 543 The Energy Management Controller queries an addressed appliance about device information
- 544 and energy requirements.
- 545 An appliance responds to a query from the Energy Management Controller with static
- 546 information (per Case 3 above) including data about nominal energy consumption, and, if
- 547 available, data about peak consumption, consumption by operating mode, and ability to
- 548 reduce energy consumption upon request. The latter parameter may indicate that the
- 549 appliance is in a critical mode that should not be interrupted, or involved with life safety
- 550 operations.
- 551 – Appliance control

⁵ There is a project sponsored by the Electric Power Research Institute (EPRI) in the United States to define functional objects for conveying real-time price data. This is an activity of the MMS Forum. It is drawing upon related work by the Automatic Meter Reading Association and the IEEE (Institute of Electrical and Electronic Engineers).

552 The Energy Management Controller requests the addressed appliance turn off or limit
553 operating modes or limit power consumption to a specified level or percentage of peak usage
554 within a specified time interval and with a specified urgency.

555 The Energy Management Controller requests the addressed appliance resume operating
556 without any mode or power restriction.

557 The addressed appliance responds with acceptance and confirmation or rejection of the
558 request from the Energy Management Controller or indicates it is turned off, out-of-service, or
559 under manual control.

560 The Energy Management Controller informs an addressed appliance the cost of rejecting the
561 previous request for energy consumption reduction.

562 The Energy Management Controller informs an addressed appliance about recommended
563 operating modes with various degrees of conservation.

564 – Appliance energy consumption

565 The Energy Management Controller requests an addressed appliance report power
566 consumption for the previous specified time interval.

567 The addressed appliance responds with the kW used or indicates it was off or out-of-service.

568 **8.4.2.5 Energy management controller ↔ user interface**

569 – User inputs

570 Numerical data providing a monthly energy budget.

571 Appliance operating preferences by appliance name, mode of operation, times of operation,
572 and priority relative to other appliances.

573 – Displays for user

574 Numerical data about monthly energy consumption with optional bill disaggregation by major
575 appliance.

576 Numerical data about the present and projected energy tariff.

577 In addition, a series of interactive menus are needed to configure the energy management
578 system as appliances are added and deleted. A future network management computer may
579 handle automatic configuration.

580 **8.4.2.6 Energy management controller ↔ meter**

581 These commands apply to electronic meters with communications capabilities. It is possible in
582 some installations that the meter functions as the gateway. Therefore, commands defined for the
583 gateway may be appropriate here.

584 – From Energy Management Controller

585 Energy Management Controller requests consumption data from the meter for a specified
586 period and peak usage (the demand), if available. Additional parameters may be requested
587 depending on the meter functionality⁶.

588 – To Energy Management Controller

⁶ In the United States, the Automatic Meter Reading Association is specifying a standard set of tables with parameters that define meter capabilities. A meter manufacturer will choose a subset of features to incorporate in a particular meter model. The first table in a meter identifies which features are available in that meter and defined in subsequent tables.

589 The meter responds with consumption data, demand data, and applicable time period.
590 Additional data may be returned depending on meter capabilities and requests from the
591 Energy Management Controller.

592 **8.4.2.7 Energy management controller ↔ other controllers**

593 Controllers may communicate messages for coordination or to announce unusual conditions
594 requiring action by the other controllers. For example, the Energy Management Controller might
595 request an HVAC unit reduce energy consumption. If the home automation network includes an
596 HVAC applications controller, the Energy Management Controller message might be sent to the
597 HVAC controller rather than to the appliance. This routing would be appropriate if the HVAC
598 controller contains algorithms for managing the operating characteristics of the HVAC equipment.

599 **9. Suggestions for the HES application language**

600 One the of the purposes of creating this application model is to validate the proposed HES
601 Application Language. Following are language features desirable to support the messages
602 described in the previous section:

603 – Messages with multiple parameters

604 Many of the commands affect multiple parameters in the destination. If the HES language
605 supports unitary primitives only, some the compound messages will need to be decomposed
606 into multiple commands. This will require more communications time and network resources.
607 Although transmission throughput (on the order of milliseconds) is not critical in general for
608 energy management, associating multiple primitives with one remote action may be
609 cumbersome. Therefore, support of reads and writes to multiple objects is recommended.
610 Alternatively, reads and writes to single primitives with concatenation and logical association
611 should be supported.

612 – Messages with long data fields

613 Transmission of real-time pricing tariffs or electronic meter data may involve considerable
614 data⁷. Either long data fields must be supported or messages must refer to related data sent
615 over information channels. In this case, commands to manage information channels must be
616 defined.

617 – Network configuration

618 An energy management system must accommodate the addition and removal of appliances.
619 Network management commands will be needed to achieve the often-stated goal to support
620 plug-and-play appliances. These appliances automatically announce when they are first
621 connected to a home control network, describe their functional capabilities to a responsible
622 applications controller, and are logically linked to other appliances to which they need to
623 communicate.````

⁷ As noted, the Automatic Meter Reading Association is defining meter characteristics and operating parameters in tabular format. The data are organized into hundreds of tables.